
Trend Micro HijackThis - v2.0.2
Below are the results of the HijackThis scan. Be careful what you delete with the 'Fix checked' button. Scan results do not determine whether an item is bad or not. The best thing to do is to 'AnalyzeThis' and show the log file to knowledgeable folks.
O9 - Extra button: (no name) - {e2e2dd38-d088-4134-82b7-f2ba38496583} - C:\WINDOWS\Network Diagnostic\xpnetdiag.exe
O9 - Extra 'Tools' menuitem: @xpsp3res.dll,-20001 - {e2e2dd38-d088-4134-82b7-f2ba38496583} - C:\WINDOWS\Network Diagnostic\xpnetdiag.exe
O9 - Extra button: Messenger - {FB5F1910-F110-11d2-BB9E-00C04F795683} - C:\Program Files\Messenger\msmsgs.exe
O9 - Extra 'Tools' menuitem: Windows Messenger - {FB5F1910-F110-11d2-BB9E-00C04F795683} - C:\Program Files\Messenger\msmsgs.exe
O16 - DPF: {6414512B-B978-451D-A0D8-FCFDF33E833C} (WUWebControl Class) - http://update.microsoft.com/windowsupdate/v6/V5Controls/en/x8
O16 - DPF: {6E32070A-766D-4EE6-879C-DC1FA91D2FC3} (MUWebControl Class) - http://www.update.microsoft.com/microsoftupdate/v6/V5Controls
O16 - DPF: {9522B3FB-7A2B-4646-8AF6-36E7F593073C} - http://a19.g.akamai.net/7/19/7125/4058/ftp.coupons.com/r3302/Coke/Coupons.cab
O16 - DPF: {CAFEEFAC-0014-0002-0003-ABCDEFFEDCBA} (Java Plug-in 1.4.2_03) -
O16 - DPF: {D27CDB6E-AE6D-11CF-96B8-444553540000} (Shockwave Flash Object) - http://fpdownload2.macromedia.com/get/shockwave/cabs/flash
O16 - DPF: {EF148DBB-5B6D-4130-B2A1-661571E86260} (Playtime Games Launcher) - http://aolsvc.aol.com/onlinegames/oberonmajongescape/PTGa
O20 - Winlogon Notify: qoMffDWq - C:\WINDOWS\SYSTEM32\qoMffDWq.dll
O23 - Service: AOL Connectivity Service (AOL ACS) - AOL LLC - C:\Program Files\Common Files\AOL\ACS\AOLAcsd.exe
O23 - Service: AOL TopSpeed Monitor (AOL TopSpeedMonitor) - America Online, Inc - C:\Program Files\Common Files\AOL\TopSpeed\2.0\aoltsmon.ex
O23 - Service: Automatic LiveUpdate Scheduler - Symantec Corporation - C:\Program Files\Symantec\LiveUpdate\ALUSchedulerSvc.exe
O23 - Service: Symantec Event Manager (ccEvtMgr) - Symantec Corporation - C:\Program Files\Common Files\Symantec Shared\ccEvtMgr.exe
O23 - Service: Symantec Password Validation (ccPwdSvc) - Symantec Corporation - C:\Program Files\Common Files\Symantec Shared\ccPwdSvc.exe
O23 - Service: Symantec Settings Manager (ccSetMgr) - Symantec Corporation - C:\Program Files\Common Files\Symantec Shared\ccSetMgr.exe
O23 - Service: Creative Service for CDROM Access - Creative Technology Ltd - C:\WINDOWS\system32\CTsvcCDA.EXE
O23 - Service: DSBrokerService - Unknown owner - C:\Program Files\Dell\Support\brkrsvc.exe
O23 - Service: GEARSecurity - GEAR Software - C:\WINDOWS\System32\GEARSec.exe
O23 - Service: Google Updater Service (gusvc) - Google - C:\Program Files\Google\Common\Google Updater\GoogleUpdaterService.exe
O23 - Service: InstallDriver Table Manager (IDriverT) - Macrovision Corporation - C:\Program Files\Common Files\InstallShield\Driver\11\Intel 32\IDrive
O23 - Service: LiveUpdate - Symantec Corporation - C:\PROGRA~1\Symantec\LIVEUP~1\LUCOMS~1.EXE
O23 - Service: Norton AntiVirus Auto-Protect Service (navapsvc) - Symantec Corporation - C:\Program Files\Norton AntiVirus\navapsvc.exe
O23 - Service: Intel NCS NetService (NetSvc) - Intel(R) Corporation - C:\Program Files\Intel\PROSetWired\NCS\Sync\NetSvc.exe
O23 - Service: Norton Ghost - Symantec Corporation - C:\Program Files\Norton Ghost\Agent\VProSvc.exe
O23 - Service: Norton AntiVirus Firewall Monitor Service (NPFMntor) - Symantec Corporation - C:\Program Files\Norton AntiVirus\IWP\NPFMntor.exe
O23 - Service: Norton Protection Center Service (NSCService) - Symantec Corporation - C:\Program Files\Common Files\Symantec Shared\Security Cor
O23 - Service: Safety Settings Service - America Online, Inc. - C:\WINDOWS\system32\tdiins.exe
O23 - Service: Symantec AVScan (SAVScan) - Symantec Corporation - C:\Program Files\Norton AntiVirus\SAVScan.exe
O23 - Service: Symantec Network Drivers Service (SNDSrvc) - Symantec Corporation - C:\Program Files\Common Files\Symantec Shared\SNDSrvc.exe
O23 - Service: Symantec SPBBCSvc (SPBBCSvc) - Symantec Corporation - C:\Program Files\Common Files\Symantec Shared\SPBBC\SPBBCSvc.exe
O23 - Service: Symantec Core LC - Symantec Corporation - C:\Program Files\Common Files\Symantec Shared\CCPD-LC\symlcsvc.exe
O23 - Service: Viewpoint Manager Service - Viewpoint Corporation - C:\Program Files\Viewpoint\Common\ViewpointService.exe