Windows Network Diagnostics

Issues found

"Local Area Connection" doesn't have a valid IP configuration	Not fixed	❌
Investigate router or broadband modem issues	*Failed*	
Reset the "Local Area Connection" adapter	*Completed*	

Issues found

▪ **"Local Area Connection" doesn't have a valid IP configuration**	Not fixed	❌

Investigate router or broadband modem issues   *Failed*

If you're connected to a hotspot or domain network, contact the network administrator. Otherwise: 1. Unplug or turn off the device. 2. After all the lights on the device are off, wait at least 10 seconds. 3. Turn the device on or plug it back into the power outlet. To restart a router or modem that has a built-in battery, press and quickly release the Reset button.

Reset the "Local Area Connection" adapter   *Completed*

This can sometimes resolve an intermittent problem.

ℹ️ Network Diagnostics Log

File Name: 3849CB85-C412-49A0-88E8-6A75F40E8B45.Repair.1.etl

Detection details

ℹ️ Diagnostics Information (Network Adapter)

```
Details about network adapter diagnosis:

Network adapter Local Area Connection driver information:

    Description . . . . . . . . . . : Realtek PCIe GBE Family Controller
    Manufacturer  . . . . . . . . . : Realtek
    Provider  . . . . . . . . . . . : Microsoft
    Version   . . . . . . . . . . . : 7.2.1127.2008
    Inf File Name . . . . . . . . . : C:\Windows\INF\netrtx64.inf
    Inf File Date . . . . . . . . . : 13 July 2009  20:37:30
    Section Name  . . . . . . . . . : RTL8168D.ndi
    Hardware ID . . . . . . . . . . : pci\ven_10ec&dev_8168&rev_03
    Instance Status Flags . . . . . : 0x180200a
    Device Manager Status Code  . . : 0
    IfType  . . . . . . . . . . . . : 6
    Physical Media Type . . . . . . : 14
```

ℹ️ Network Diagnostics Log

File Name: 3849CB85-C412-49A0-88E8-6A75F40E8B45.Diagnose.0.etl

ℹ️ Other Networking Configuration and Logs

File Name: NetworkConfiguration.cab

Collection information

Computer Name:	STUDY-DELL
Windows Version:	6.1
Architecture:	amd64
Time:	Thursday, June 09, 2011 10:33:42 PM

Publisher details

Windows Network Diagnostics

Detects problems with network connectivity.

Package Version: 1.0
Publisher: Microsoft Windows