

The screenshot shows a Windows Update window overlaid on a Microsoft Word document. The window title is "Control Panel > Windows Update". The main heading is "Windows Update with Windows Ultimate Extras". A red shield icon with a white 'X' indicates a problem. The status is "Some updates were not installed".

Update Status:

- Succeeded: 5 updates
- Failed: 1 update
- 1 important update selected

Actions:

- [Review important updates](#)
- [Review optional updates](#)
- [Try again](#) (button)

Error(s) found:

Code 643 Windows Update encountered an unknown error.
[Get help with this error](#)

Update History:

- Most recent check for updates: Today at 8:44 AM
- Updates were installed: Today at 10:25 PM. [View update history](#)
- You receive updates: For Windows and other products from Microsoft Update

[Find out more about free software from Microsoft Update. Click here for details.](#)

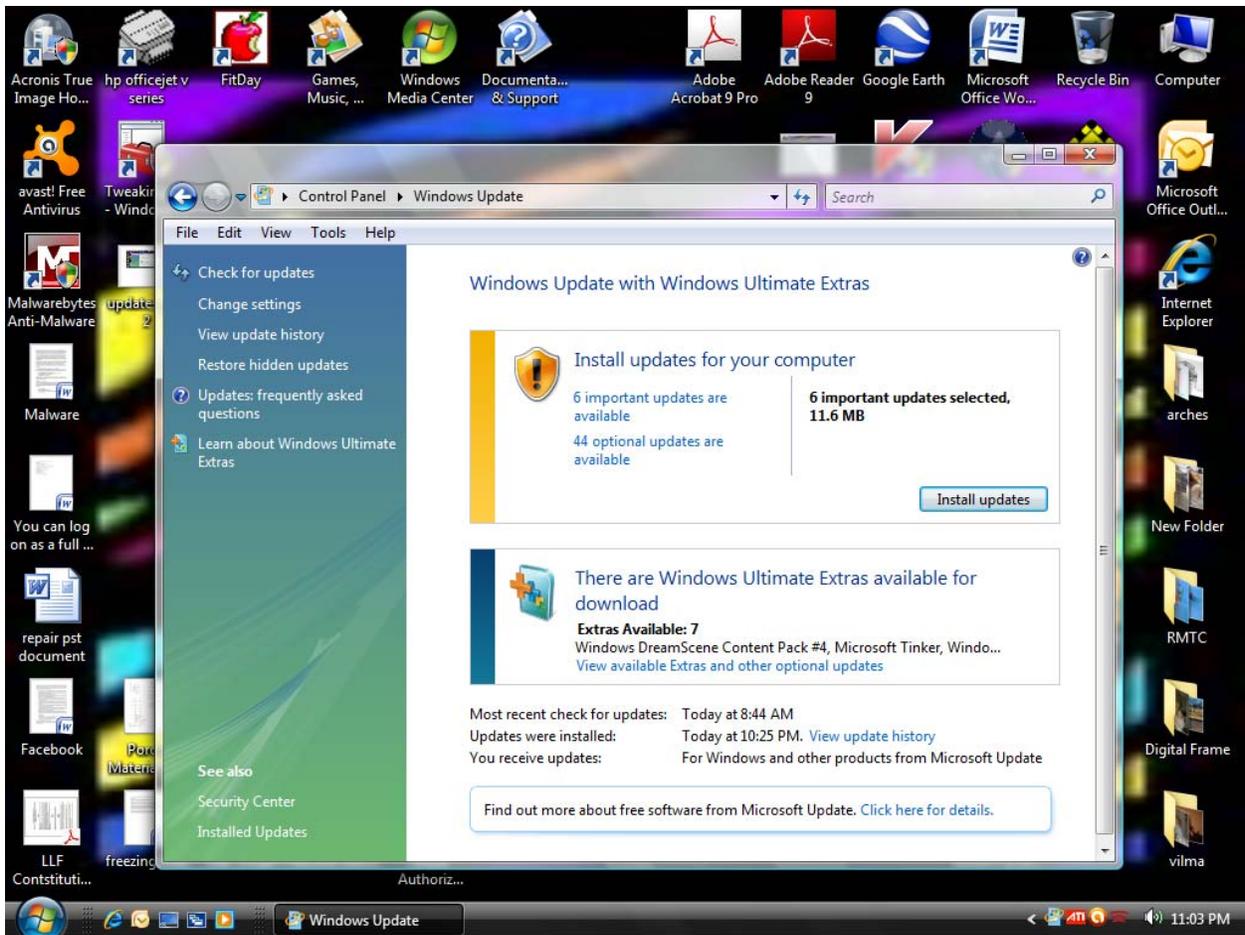
Navigation:

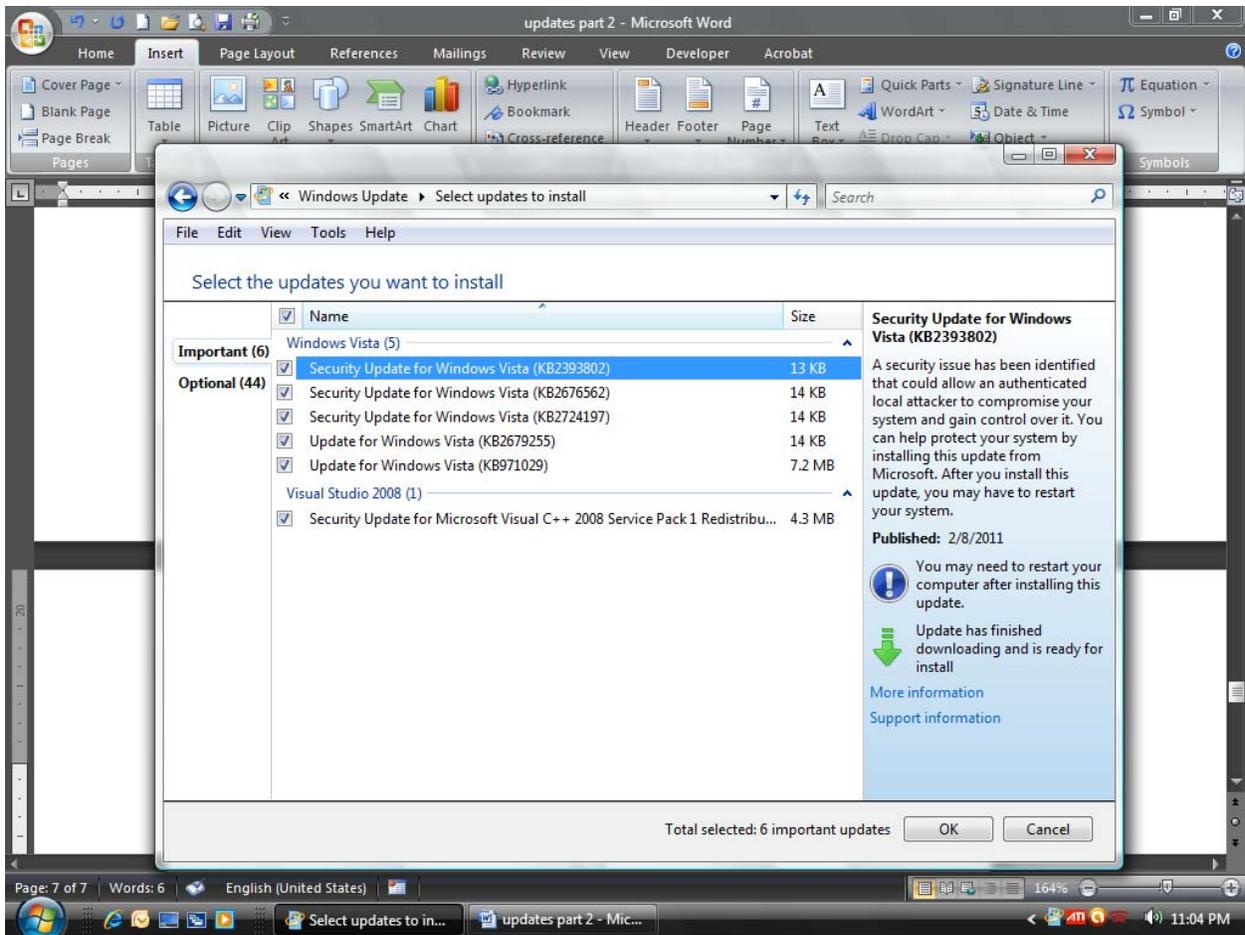
- Check for updates
- Change settings
- View update history
- Restore hidden updates
- Updates: frequently asked questions
- Learn about Windows Ultimate Extras

See also:

- Security Center
- Installed Updates

The background shows the Microsoft Word interface with the "Document1 - Microsoft Word" window. The ribbon includes Home, Insert, Page Layout, References, Mailings, Review, View, Developer, and Acrobat. The taskbar at the bottom shows the Start button, several application icons, and the system tray with the time 10:26 PM.





The screenshot shows a Windows Vista desktop with a dark background. The desktop is cluttered with various icons, including software like Acronis True Image, avast! Free Antivirus, Malwarebytes Anti-Malware, and Microsoft Office. A window titled "View update history" is open, displaying a table of update records. The table has four columns: Name, Status, Importance, and Date Installed. The records show several updates for Windows Vista, with one update for Microsoft Visual C++ 2008 Service Pack 1 failing. The system clock in the bottom right corner shows 11:06 PM.

Name	Status	Importance	Date Installed
Security Update for Windows Vista (KB2393802)	Successful	Important	10/13/2012
Security Update for Microsoft Visual C++ 2008 Service Pack 1 Redistributable Package (KB971029)	Failed	Important	10/13/2012
Update for Windows Vista (KB2679255)	Successful	Important	10/13/2012
Update for Windows Vista (KB2679255)	Successful	Recommended	10/13/2012
Security Update for Windows Vista (KB2676562)	Successful	Important	10/13/2012
Security Update for Windows Vista (KB2724197)	Successful	Important	10/13/2012