

Performance

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System Diagnostics Report

Computer: DESKTOP-PPMP49N
 Collected: 19 September 2021 07:23:57
 Duration: 60 Seconds

Diagnostic Results

Warnings

Error

Symptom: A service is reported as having an unexpected error code
Cause: One or more services has failed. The service did not stop gracefully, suggesting the service may have crashed or one of its components stopped in an unsupported way.
Details: Service exited with code not equal to 0 or 1077
Resolution: Restart the service
Related: [Performance Diagnosis](#)

Symptom: Device is not working properly; Windows cannot load the required device drivers.
Cause: A device has a configuration problem that prevents it from working properly.
Details: The device, Microsoft Basic Display Adapter, is reporting "tv_ConfigMgrErr31". This device will not be available until the issue is resolved. The Plug and Play ID for this device is VideoController2.
Resolution:

1. Verify the correct driver is installed.
2. Try updating the drivers using Windows Update.
3. Check with the manufacturer for an updated driver.
4. Attempt to uninstall and then reinstall the device using Device Manager.

Related: [Explanation of Error Codes Generated by Device Manager](#)
[Manage Devices in Windows](#)

Symptom: Device is not working properly; Windows cannot load the required device drivers.
Cause: A device has a configuration problem that prevents it from working properly.
Details: The device, Microsoft Basic Display Adapter, is reporting "tv_ConfigMgrErr31". This device will not be available until the issue is resolved. The Plug and Play ID for this device is PCI\VEN_1A03-DEV_2000-SUBSYS_20001A03-REV_41\5-1071672C-0-0000DB.
Resolution:

1. Verify the correct driver is installed.
2. Try updating the drivers using Windows Update.
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Related: [Explanation of Error Codes Generated by Device Manager](#)
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Warning

Severity: Informational
Symptom: Missing Events in Event Log
Details: Investigate why 21% (14,287) events were lost during data collection. The settings for Event Tracing for Windows (ETW) maximum buffers and buffer size may not be optimal depending on which data sets are being collected.
Related: [Event Tracing for Windows](#)

Informational

Severity: Information
Warning: The "CPU" rating for the system is poor and may be the cause of performance problems. Reducing the number of open applications may improve system performance. Check for unnecessary startup applications and disable those that are not required. If the problem continues the CPU may need to be upgraded.
Related: [Performance Diagnosis](#)

Severity: Information
Warning: The "Gaming graphics" rating for the system is poor and may be the cause of performance problems in multimedia applications or games. Disabling Aero Glass may improve performance in multimedia applications or games. If the problem continues the display adapter may need an updated driver or may need to be upgraded.
Related: [Performance Diagnosis](#)

Severity: Information
Warning: The "Graphics" rating for the system is poor and may be the cause of performance problems. Disabling Desktop Composition or reducing screen resolution may improve graphical performance. If the problem continues the display adapter may need an updated driver or may need to be upgraded.
Related: [Performance Diagnosis](#)

Severity: Information
Warning: The "Disk" rating for the system is poor and may be the cause of performance problems. Reducing the number of open applications may improve system performance. Ensure the disk has adequate free space and is defragmented. Check for unnecessary startup applications and disable those that are not required. If the problem continues the disk may need to be upgraded.
Related: [Performance Diagnosis](#)

Severity: Information
Warning: The "Memory" rating for the system is very poor and may be the cause for performance issues. Reducing the number of open applications may improve system performance. Check for unnecessary startup applications and disable those that are not required. If the problem continues the memory may need to be upgraded.
Related: [Performance Diagnosis](#)

Basic System Checks

Tests	Result	Description
<input type="checkbox"/> OS Checks	Passed	Checks for attributes of the operating system
<input type="checkbox"/> Disk Checks	Passed	Checks for disk status
<input type="checkbox"/> Security Center Tests	Passed	Checks for state of Security Center related information.
<input type="checkbox"/> System Service Checks	Failed	Checks for state of system services
<input type="checkbox"/> Hardware Device and Driver Checks	Failed	Survey of Windows Management Infrastructure supported devices.

Performance

Resource Overview

Component	Status	Utilization	Details
CPU	Idle	8 %	Low CPU load.
Disk	Idle	27 /sec	Disk I/O is less than 100 (read/write) per second on disk 3.

Software Configuration

Hardware Configuration

CPU

Network